

A & J Hometown Oil Inc. Homeowners Protection Plan

Service Contract

Basic Homeowners Protection Plan

This is the service contract for the economy-minded customer. A good value, it includes an annual service as described below and labor to keep your heating system running trouble free for the term of the contract.

Annual Service

Our technicians will clean the oil burner, replace the nozzle*, filter*, and strainer*. Inspect the flue passages and chimney base, vacuum if necessary, adjust ignition electrodes, adjust combustion air, lubricate burner motor and circulator, check controls and safety. These services will be performed Monday through Friday from 8:00 am to 3:00 pm only.

**Included in the basic plan price.*

Labor

We will provide, at no charge, emergency service for “no heat” calls, 24 hours a day, seven days a week, October 1st – March 31st (until 5:00 pm June, July and August) for the term of contract. Calls other than emergencies will be handled at no charge during regular business hours of 7:00 am to 5:00 pm Monday through Friday only.

Basic Plan Cost: \$169.95 + tax

Extended Protection Plan

The same as our Basic Plan but we’ve added a comprehensive list of parts for added peace of mind and value. You get the annual service, labor as outlined in the Basic Plan and we include the following parts:

Burner Motor	Fan/Limit Control	Primary Relay
Ignition Transformer	Emergency Switch	Plain Thermostat
Oil Filter	Oil Pump	Pressuretrol
Nozzle	Pump Coupler	Air Filer
Cad Cell Eye	Strainer	
Aquastat	Electrodes	

Extended Plan Cost: \$259.95 + tax

Domestic Water Heater Plan

Add this plan to either of our other plans and we will provide the same coverage for your oil fired water heater.

Water Heater Plan Cost: \$99.95 + tax

Terms and Conditions

Subject to inspection and approval.

Must be paid by June 1st.

Contract period June 1, 2006 – May 31, 2007.

This Contract Does Not Cover:

1. Run-outs to will call customers.
2. No heat calls due to switches turned off or blown fuses.
3. Frozen oil lines for unblended outside tanks.
4. Damage due to flood or water in the basement, power failure, accident, abuse, tampering, or any other conditions beyond our control.
5. Heating systems that have not been regularly serviced by us.
6. Liability for injury or damages that result from defects in buyer's equipment or operation.

This contract may be terminated by A&J Hometown Oil for the following reasons:

1. If the customer fails to provide a reasonable clean and safe work area.
2. If the customer attaches unauthorized parts or accessories to the boiler or chimney.
3. If the customer fails to purchase their entire oil requirement from us.
4. If customers account becomes past due.

Customer

Signature: _____

Date: _____

Referred by: _____

A&J Hometown Oil:

Signature: _____

Date: _____

- We reserve the right to cancel this agreement and reimburse the purchaser after inspection of the heating equipment involved, within 30 days of receipt of payment.
- Prices quoted are for modern, domestic, residential heating equipment subject to restriction on make and model.

Burners not covered

(Including but not limited to GE, Timkin, Iron Fire-man)

- Emergency calls will be made as soon as possible based on weather conditions and workload.
- We are not responsible for damage to vacant or unattended houses or damage that is beyond our control.
- This contract contains the entire agreement between parties and there are no promises, terms, conditions, or obligation other than those printed herein.

A&J Hometown Oil Inc.

- Experienced service technicians ready to solve all your service problems.
- Radio equipped vehicles for fast dependable service.
- Well stocked trucks mean less time ordering parts.
- Professional answering service 24 hours a day so you never have to talk to a machine.

Burner Service Hours

June 1st – August 31st

7:30 am – 5:00 p.m.

September, October, April and May

8:00 am – Midnight

November 1st – March 31st

24 Hours a Day

Current Labor Rates

- Regular Oil Customer –

\$70.00 per hour

Regular Time

\$105.00 per hour

After Hours and Weekends till Midnight

\$140.00 per hour

12:00 Midnight to 7:00 am and Holidays